

**Gareth Owens LL.B Barrister/Bargyfreithiwr**  
Chief Officer (Governance)  
Prif Swyddog (Llywodraethu)



Contact Officer:  
Ceri Shotton 01352 702305  
ceri.shotton@flintshire.gov.uk

To: Cllr Helen Brown (Chair)

Councillors: Pam Banks, Gillian Brockley, Tina Claydon, Geoff Collett,  
Rosetta Dolphin, David Evans, Ray Hughes, Dennis Hutchinson, Kevin Rush,  
Dale Selvester and Linda Thew

2<sup>nd</sup> March, 2023

Dear Sir/Madam

**NOTICE OF HYBRID MEETING**  
**COMMUNITY & HOUSING OVERVIEW & SCRUTINY COMMITTEE**  
**WEDNESDAY, 8TH MARCH, 2023 at 10.00 AM**

Yours faithfully

Steven Goodrum  
Democratic Services Manager

Please note: Attendance at this meeting is either in person in the Council Chamber, Flintshire County Council, County Hall, Mold, Flintshire or on a virtual basis.

The meeting will be live streamed onto the Council's website. The live streaming will stop when any confidential items are considered. A recording of the meeting will also be available, shortly after the meeting at <https://flintshire.public-i.tv/core/portal/home>

If you have any queries regarding this, please contact a member of the Democratic Services Team on 01352 702345.

## A G E N D A

### 1 **APOLOGIES**

**Purpose:** To receive any apologies.

### 2 **DECLARATIONS OF INTEREST (INCLUDING WHIPPING DECLARATIONS)**

**Purpose:** To receive any Declarations and advise Members accordingly.

### 3 **MINUTES** (Pages 5 - 14)

**Purpose:** To confirm as a correct record the minutes of the meeting held on 8 February, 2023.

### 4 **FORWARD WORK PROGRAMME AND ACTION TRACKING** (Pages 15 - 26)

Report of Overview & Scrutiny Facilitator

**Purpose:** To consider the Forward Work Programme of the Community & Housing Overview & Scrutiny Committee and to inform the Committee of progress against actions from previous meetings.

### 5 **VOID MANAGEMENT** (Pages 27 - 38)

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To provide a further update on voids management and delivery.

### 6 **DYNAMIC RESOURCE SCHEDULER (DRS) UPDATE** (Pages 39 - 78)

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To provide an update following implementation of the DRS System.

### 7 **RESULTS OF THE TENANTS SURVEY AND DEVELOPING OUR CUSTOMER INVOLVEMENT STRATEGY** (Pages 79 - 172)

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To provide comments on both the results of the STAR survey and the draft strategy aim and objectives.

**8 SHELTERED HOUSING REVIEW – TASK & FINISH GROUP (Pages 173 - 176)**

Report of Chief Officer (Governance) - Cabinet Member for Housing and Regeneration

**Purpose:** To consider the establishment of a Task & Finish Group to move forward with the Sheltered Housing Review.

**LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985 - TO CONSIDER THE EXCLUSION OF THE PRESS AND PUBLIC**

The following item is considered to be exempt by virtue of Paragraph(s) 14 of Part 4 of Schedule 12A of the Local Government Act 1972 (as amended).

The public interest in withholding the information outweighs the interest in disclosing the information until such time as the commercial arrangements have been finalised.

**9 NORTH EAST WALES (NEW) HOMES BUSINESS PLAN 2023/2052 (Pages 177 - 196)**

Report of Chief Officer (Housing and Communities) - Cabinet Member for Housing and Regeneration

**Purpose:** To consider the NEW Homes Business Plan 2023/2052.

***Please note that there may be a 10 minute adjournment of this meeting if it lasts longer than two hours***